

PROVIDER REFERENCE MODULE

# Family Planning Eligibility Program

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POLICIES AND PROCEDURES AS OF OCTOBER 1, 2020

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# Revision History

Version	Date	Reason for Revisions	Completed By
1.0	Policies and procedures as of October 1, 2015 Published: February 25, 2016	New document	FSSA and HPE
1.1	Policies and procedures as of April 1, 2016 Published: October 13, 2016	Scheduled update	FSSA and HPE
1.2	Policies and procedures as of April 1, 2016 (CoreMMIS updates as of February 13, 2017) Published: March 28, 2017	CoreMMIS update	FSSA and HPE
2.0	Policies and procedures as of July 1, 2017 Published: November 21, 2017	Scheduled update	FSSA and DXC
3.0	Policies and procedures as of July 1, 2018 Published: February 12, 2019	Scheduled update	FSSA and DXC
4.0	Policies and procedures as of December 1, 2019 Published: August 18, 2020	Scheduled update	FSSA and DXC
5.0	Policies and procedures as of October 1, 2020 Published: December 8, 2020	Scheduled update:  • Edited text as needed for clarity  • Added a footnote about temporary coverage for COVID-19-related services  • Updated the Billing and Reimbursement Requirements section to add information about the family planning indicator and about members with QMB coverage	FSSA and Gainwell

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# Family Planning Eligibility Program

Note: The Indiana Health Coverage Programs (IHCP) Family Planning Eligibility Program is provided under the **fee-for-service** (FFS) delivery system.

The information in this module pertains to **professional** and **institutional** claims. For billing and reimbursement requirements related to **pharmacy** claims for Family Planning Eligibility Program members, contact the fee-for-service pharmacy benefit manager, OptumRx. For general information about pharmacy billing, see the <u>Pharmacy Services</u> module.

For updates to information in this module, see <u>IHCP Banner Pages and Bulletins</u> at in.gov/medicaid/providers.

## Introduction

The Indiana Health Coverage Programs (IHCP) Family Planning Eligibility Program provides coverage limited to *only* family planning services<sup>1</sup> to men and women of any age who meet all the following criteria:

- Do not qualify for any other category of Medicaid
- Are not pregnant
- · Have not had a hysterectomy or sterilization
- Have family income that is at or below 141% of the federal poverty level
- Are U.S. citizens, certain lawful permanent residents, or certain qualified documented aliens

Family Planning Eligibility Program members receive services through the IHCP fee-for-service (FFS) delivery system.

# **Program Coverage and Limitations**

The Family Planning Eligibility Program provides services and supplies to men and women for the primary purpose of preventing or delaying pregnancy. Services and supplies covered under the Family Planning Eligibility Program include the following:

- Annual family planning visits, including health education and counseling necessary to understand and make informed choices about contraceptive methods
- Limited history and physical examinations
- Laboratory tests, if medically indicated as part of the decision-making process regarding contraceptive methods
- Cytology (Pap tests) and cervical cancer screening, including high-risk human papillomavirus (HPV) DNA testing, within the parameters described in the <u>Obstetrical and Gynecological Services</u> module
- Follow-up care for complications associated with contraceptive methods issued by the family planning provider

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<sup>&</sup>lt;sup>1</sup> Note: In response to the coronavirus disease 2019 (COVID-19) public health emergency, Family Planning Eligibility Program coverage has been expanded to include certain services related to COVID-19 testing and diagnosis. This expanded coverage is temporary and, when deemed appropriate, these services will no longer be covered for Family Planning Eligibility Program members.

- Food and Drug Administration (FDA)-approved oral contraceptives and contraceptive devices and supplies, including emergency contraceptives
- Initial diagnosis and treatment of sexually transmitted diseases (STDs) and sexually transmitted infections (STIs), if medically indicated, including the provision of FDA-approved anti-infective agents
- Screening, testing, counseling, and referral of members at risk for human immunodeficiency virus (HIV), within the parameters described in the *Laboratory Services* module
- Tubal ligation
- Hysteroscopic sterilization with an implant device (Essure)
- Vasectomy

For a complete list of covered procedure codes, see *Family Planning Eligibility Program Codes* on the <u>Code Sets</u> page at in.gov/medicaid/providers.

Services and supplies not covered under the Family Planning Eligibility Program include:

- Abortion
- Any drug or device intended to terminate fertilization
- Artificial insemination
- In vitro fertilization (IVF)
- Fertility counseling
- Fertility treatment
- Fertility drugs
- Inpatient hospital stays
- Reversal of tubal ligation and vasectomies
- Treatment for any chronic condition, including STDs and STIs that have advanced to a chronic condition
- Emergency room services
- Services unrelated to family planning

# **Eligibility Verification**

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Before rendering services, providers must verify coverage using one of the following eligibility verification system (EVS) options:

- IHCP <u>Provider Healthcare Portal</u> (Portal) accessible from the home page at in.gov/medicaid/providers
- Interactive Voice Response (IVR) system at 1-800-457-4584
- Electronic Data Interchange (EDI) 270/271 Eligibility Benefit Transaction

The EVS identifies the coverage described in this module as "Family Planning Eligibility Program" or, for presumptively eligible members, "Presumptive Eligibility Family Planning Services Only."

# **Billing and Reimbursement Requirements**

IHCP reimbursement is available for Family Planning Eligibility Program-covered services rendered by IHCP-enrolled providers, including but not limited to physicians, family planning clinics, and hospitals.

When billing for services provided to Family Planning Eligibility Program members, providers must use only appropriate procedure codes and the appropriate International Classification of Diseases (ICD) diagnosis code, identified in *Family Planning Eligibility Program Codes* accessible from the <u>Code Sets</u> page at in.gov/medicaid/providers. Claims should be billed as follows:

Professional and professional crossover claims must include a Family Planning Eligibility Program
diagnosis code on each claim detail; diagnosis codes other than those designated as Family Planning
Eligibility Program diagnosis codes are not allowed.

In addition, the professional claim must include a Family Planning indicator for each detail:

- On the CMS-1500 claim form, enter a Y (for yes) in the unshaded lower portion of field 24H EPSDT/Family Plan.
- On the Portal, select the Family Plan check box.
- Outpatient and outpatient crossover claims must include one of the Family Planning Eligibility Program diagnosis codes in the principal (primary) position.

Note: As an exception to the preceding requirements, for Family Planning Eligibility
Program members who also have Qualified Medicare Beneficiary (QMB) coverage,
the IHCP will continue to pay Medicare deductibles and copayments or coinsurance
for Medicare covered services, including those without a Family Planning Eligibility
Program diagnosis or procedure code.

If applicable, the claim must also include the National Drug Code (NDC), name, unit measure, and number of units of the product administered or dispensed. Providers must ensure that the member's chart contains the date of the office visit and documentation supporting information on the claim, including all NDC information. See *Procedure Codes That Require NDCs* accessible from the *Code Sets* page at in.gov/medicaid/providers. See the *Claim Submission and Processing* module for general billing and coding information.

The following explanation of benefits (EOB) codes are applicable to claim denials when billing for services provided to Family Planning Eligibility Program members.

Table 1 – EOBs Applicable to the Family Planning Eligibility Program

EOB Code	EOB Description	Submission Requirements
2033	Invalid claim type for the program billed	Family Planning Eligibility Program services are not applicable for inpatient, inpatient crossover, long-term care, home health, or dental claims.
2057	Diagnosis not covered for the member's benefit plan	Professional and professional crossover claims must include only Family Planning Eligibility Program diagnosis codes on each claim detail. If multiple diagnosis codes are applicable per detail, every diagnosis code must be a Family Planning Eligibility Program diagnosis.
2060	Service billed is not covered as a Family Planning Service benefit	A Family Planning Eligibility Program procedure code must be included on each detail to allow payment.

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EOB Code	EOB Description	Submission Requirements	
4167	Primary diagnosis is not covered for the benefit plan billed	Outpatient and outpatient crossover claims must include a Family Planning Eligibility Program diagnosis code in the primary position.	
Note: For dates of service on or after November 1, 2020, the EOBs in this table will not be returned on crossover claims for members who have QMB coverage.			

## **Additional Information about Covered Services**

The following sections provide additional information about specific services covered under the Family Planning Eligibility Program. Applicable procedure codes appear in *Family Planning Eligibility Program Codes*, accessible from the *Code Sets* page at in.gov/medicaid/providers.

#### Annual Examinations and Office Visits

Under the Family Planning Eligibility Program, IHCP reimbursement is available for annual examinations and office visits for the purpose of family planning. An annual examination for purposes of family planning consists of a limited history and physical, including Pap smears\*, testing for STDs and STIs when indicated, and medical laboratory evaluations as necessary for determination of contraceptive use. Members enrolled in the Family Planning Eligibility Program are eligible for one annual examination in a 12-month period.

\*Note: The Family Planning Eligibility Program covers Pap smears if performed according United States Preventative Services Task Force (USPSTF) guidelines. See the <a href="Obstetrical and Gynecological Services">Obstetrical and Gynecological Services</a> module for more information.

For annual and follow-up examinations, Family Planning Eligibility Program providers must bill the most appropriate evaluation and management (E/M) procedure code for the complexity of the examination provided, along with the modifier **FP**, in addition to a Family Planning Eligibility Program primary diagnosis code.

- The IHCP considers counseling services to be part of evaluation and management (E/M) services. As such, separate reimbursement is not available for counseling-only services.
- Covered laboratory, radiology, and surgical services performed in conjunction with the examination are eligible for separate reimbursement.

# STD and STI Diagnosis and Treatment

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The Family Planning Eligibility Program covers the initial diagnosis and treatment of STDs and STIs, as well as HIV testing and counseling, provided during a family planning encounter. When an STD or STI is diagnosed during a family planning visit, the member has 180 days, from the date of the initial diagnosis, to receive treatment for the STD or STI. The treatment for the STD or STI must be prescribed in conjunction with a family planning visit.

The Family Planning Eligibility Program does not cover ongoing treatment of STDs and STIs after 180 days. This program covers certain anti-infective agents for the initial treatment of an STD or STI. This coverage does not include pharmaceuticals for the treatment of hepatitis B, hepatitis C, or HIV. Referral to a physician, clinic, or other medical professional should be made for ongoing treatment and follow-up of chronic STDs or STIs to maintain continuity of patient care.

For a complete list of diagnosis codes and procedure codes that are billable under the Family Planning Eligibility Program, including for the diagnosis and treatment of STDs and STIs, see *Family Planning Eligibility Program Codes*, accessible from the <u>Code Sets</u> page at in.gov/medicaid/providers. Where applicable, procedure codes for STD or STI treatment must be billed along with the appropriate NDC.

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## Contraceptives

IHCP reimbursement is available for most FDA-approved contraceptive drugs, devices, and supplies. Covered drugs, supplies, and devices are as follows:

- Birth control pills
- Injectable contraceptive drugs
- Emergency contraception
- Male condoms
- Female condoms
- Spermicides
- Contraceptive vaginal rings
- Contraceptive patches
- Diaphragms
- Cervical caps
- Intrauterine devices (IUDs)
- Contraceptive implants

Members must be given information and education about all methods of contraception available, including reversible methods (for example, oral, emergency, injectable, implant, IUD, diaphragm, cervical cap, contraceptive patch, vaginal ring, spermicide, condom, and rhythm) and irreversible methods (for example, tubal ligation and vasectomy). Education regarding all contraceptive methods must include relative effectiveness, common side effects, risks, appropriate use, and difficulty in usage. Basic information concerning STDs and STIs must also be discussed.

Prescriptions for a contraceptive method must reflect the member's choice, except where such choice is in conflict with sound medical practice. Generic medications must be dispensed when available; however, if generic drugs are not available, brand name drugs may be dispensed. Generic and preferred drugs must be used when available, unless the physician indicates a medical reason for using a different drug. Brand name drugs may be dispensed, even if generic drugs are available, if the IHCP determines that the brand name drugs are less costly to the IHCP.

Contraceptive drugs and supplies may be administered, dispensed, prescribed, or ordered. Prescriptions for family planning drugs and supplies may be refilled as prescribed by the practitioner for up to 1 year. Emergency contraception may be dispensed or prescribed as needed.

Members are encouraged to follow up with their family planning provider when a specific problem related to a contraceptive method occurs, or when additional services and supplies are needed. All members, regardless of the contraceptive method chosen, must be encouraged to return for a physical examination, laboratory services, and health history at least once per year.

Providers must bill contraceptive services and supplies using the professional claim type (*CMS-1500* claim form, Portal professional claim, or 837P electronic transaction) with the appropriate Current Procedural Terminology (CPT<sup>®2</sup>) or Healthcare Common Procedure Coding System (HCPCS) procedure codes and NDC information (if applicable). All claims must include an appropriate diagnosis codes for services rendered or condition treated; for example, ICD-10 diagnosis codes Z30.011 through Z30.9 are used for contraceptive management. For all covered procedure codes and diagnosis codes, see *Family Planning Eligibility Program Codes* accessible from the *Code Sets* page at in.gov/medicaid/providers.

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#### **Contraceptive Supplies**

For a pharmacy provider to be reimbursed for over-the-counter external contraceptive supplies, a licensed IHCP-enrolled practitioner with prescriptive authority must prescribe them. The member may receive up to a 3-month supply at one time.

Reimbursement for condoms is available for both male and female Family Planning Eligibility Program members.

Cervical caps and diaphragms for contraceptive use may be reimbursed separately, in addition to the service of fitting and providing instructions for using the device.

#### **Intrauterine Devices**

Under the Family Planning Eligibility Program, the IHCP reimburses for intrauterine devices (IUDs) and the insertion of IUDs, including insertions on the same date of service as a dilation and curettage. The Family Planning Eligibility Program also covers the removal of an IUD; however, a provider will not be reimbursed for both an office visit and an IUD removal when billed on the same date of service.

Procedure codes for the IUD device itself must be billed along with the NDC of the product administered.

#### **Contraceptive Implants**

The IHCP reimburses for contraceptive implants under the Family Planning Eligibility Program. The IHCP also reimburses for the insertion and removal of contraceptive implants (CPT codes 11981, 11982, and 11983).

Note: Norplant systems are no longer available in the United States. However, under the Family Planning Eligibility Program, the IHCP reimburses the **removal** of the implanted contraceptive capsule (procedure code 11976 – Removal, implantable contraceptive capsules) when billed with ICD-10 diagnosis code Z30.49 – Encounter for surveillance of other contraceptives.

#### Sterilization

Note: The IHCP does not cover a hysterectomy performed solely to render a member permanently incapable of bearing children, whether performed as a primary or secondary procedure. Therefore, hysterectomies are not covered under the Family Planning Eligibility Program.

Sterilization renders a person unable to reproduce. The IHCP reimburses for sterilizations for men and women only when a valid consent form accompanies all claims connected with the service, according to *Indiana Administrative Code 405 IAC 5-28-8*.

The IHCP may reimburse for the sterilization of an individual only if that individual meets the following requirements:

- Has voluntarily given informed consent (*Code of Federal Regulations 42 CFR 441.257* through 441.258)
- Is 21 years old or over at the time the informed consent is given (42 CFR 441.253)
- Is neither mentally incompetent nor institutionalized (42 CFR 441.251)

For more information about informed consent for sterilization, including additional requirements and instructions for completing the *Consent for Sterilization* form, see the *Family Planning Services* module. See *Family Planning Eligibility Program Codes* accessible from the *Code Sets* page at in.gov/medicaid/providers for all procedure codes covered under the Family Planning Eligibility Program, including covered sterilization services and related anesthesia codes.

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#### Hysteroscopic Sterilizations with an Implant Device (Essure)

Hysteroscopic sterilization with an implant device can be performed by a doctor of medicine (MD) or a doctor of osteopathy (DO) trained in the procedure, and can take place in the physician's office or in an outpatient hospital or ambulatory surgical center (ASC).

Providers should bill the implantation procedure using CPT code 58565 – *Hysteroscopy, surgical;* with bilateral fallopian tube cannulation to induce occlusion by placement of permanent implants, and the Essure device using HCPCS code A4264 – *Permanent implantable contraceptive intratubal occlusion device(s) and delivery system*, as follows:

- When the procedure is performed in a physician's office setting, both codes should be billed on the professional claim (*CMS-1500* claim form or electronic equivalent).
- For outpatient hospital or ASC billing, CPT code 58565 should be billed along with the appropriate revenue code on the institutional claim (*UB-04* claim form or electronic equivalent). For separate reimbursement of the Essure device, HCPCS code A4264 must be billed on the professional claim (*CMS-1500* claim form or electronic equivalent). Outpatient hospitals and ASCs bill for the device under the professional or durable medical equipment (DME) provider number.

A manufacturer's cost invoice must be submitted with the claim to support the cost of the Essure device. The IHCP reimburses 120% of the amount listed on cost invoice.

For all claims related to this service, the following additional billing requirements apply:

- Write "Essure Sterilization" in the body of the paper claim form, in a claim note for an electronic claim, or on the accompanying invoice.
- Submit a valid, signed *Consent for Sterilization* form with the claim.
- Enter ICD-10 diagnosis code Z30.2 *Encounter for sterilization* as the primary (principal) diagnosis on the claim.

#### **Tubal Ligation**

Tubal ligations are considered permanent, once-per-lifetime procedures. If a tubal ligation has previously been reimbursed for the member, providers may appeal with documentation that supports the medical necessity for the repeat sterilization.

#### Vasectomy

Vasectomies are considered permanent, once-per-lifetime procedures. If a vasectomy has previously been reimbursed for the member, providers may appeal with documentation that supports the medical necessity for the repeat sterilization.

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